# REPORT OF THE MANAGEMENT BOARD ON THE ACTIVITIES OF THE TELL S.A. FOR 2011

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#### 1 LEGAL STATUS OF THE PARENT COMPANY TELL S.A.

#### 1.1 Basic information about the Parent Company

Name: Tell

Legal form: Spółka Akcyjna (Polish joint-stock company)

Seat: 61-362 Poznań, ul. Forteczna 19a

Country of incorporation: Poland

Basic objects of business:

other telecommunications activities,

- retail sale of telecommunications equipment in specialised stores,

retail sale of computers, peripheral equipment and software in

specialised stores,

wholesale of electronic and telecommunications equipment and

parts,

wholesale of computers, peripheral equipment and software,

- other retail sale not in stores, stalls or markets,

- computer facilities management activities,

other business and management consultancy activities.

Registration authority:

District Court Poznań- Nowe Miasto i Wilda, 8th Commercial Division of the National Court Register

Statistical number (REGON): 630822208

#### 1.2 Composition of the governing bodies of the Parent Company as at 31 December 2011

#### **Management Board:**

Rafał Stempniewicz - President of the Management Board
Stanisław Górski - Member of the Management Board
Robert Krasowski - Member of the Management Board

#### **Changes in the Management Board of the Company:**

In the financial year, the composition of the Management Board did not change.

**Supervisory Board:** 

Paweł Turno - Chairman of the Supervisory Board

Tomasz Grabiak - Member of the Supervisory Board until 29/04/2011

Piotr Karmelita - Member of the Supervisory Board

Mariola Więckowska - Member of the Supervisory Board

Tomasz Buczak - Member of the Supervisory Board until 12/12/2011

Marek Piątkowski - Member of the Supervisory Board from 30/04/2011 to 12/12/2011

Adam Wojacki - Member of the Supervisory Board from 12/12/2011
Łukasz Kręski - Member of the Supervisory Board from 12/12/2011

#### **Changes in the Supervisory Board:**

In the financial year, the composition of the Supervisory Board changed. Mr Tomasz Grabiak resigned from running for the next term of office. Mr Marek Piątkowski was appointed the Supervisory Board member.

The Extraordinary General Meeting of Shareholders recalled Mr Marek Piątkowski from the Supervisory Board on 12 December 2011 and at the same time appointed two new members of the Supervisory Board: Adam Wojacki and Łukasz Kręski. Mr Tomasz Buczak resigned from his function as a Supervisory Board member effective as of 12 December 2011.

#### 1.3 Chartered auditors

Grant Thornton Frąckowiak Sp. z o.o., Sp.k. ul. Abpa A. Baraniaka 88E 61-131 Poznań

#### 1.4 Quotations at the regulated market

1. General:

The Warsaw Stock Exchange

Stock Exchange: ul. Książęca 4

00-498 Warszawa

Symbol at the WSE: TEL

Sector at the WSE: retail sale

The National Depository for Securities (KDPW)

2. Depository-settlement system: ul. Książęca 4

00-498 Warszawa

Tell S.A.

3. Contact with investors: ul. Forteczna 19a 61-362 Poznań

#### 1.5 Share capital of the Parent Company as at 31 December 2011

As at the balance sheet date, the value of share capital of Tell S.A. amounts to PLN 1,261,924.60. The capital is divided into 6,309,623 shares of the nominal value of PLN 0.20 each, including:

- 1.755. 375 series A registered preferential shares (one share entitles to two votes)
- 4.554. 248 ordinary bearer shares.

#### 2 Related parties

2.1 Information on organisational or capital links of the issuer with other entities. Description of the Group organisation, description of changes and their underlying reasons.

Tell S.A. Group comprises Tell S.A. and its related companies.

#### Euro-Phone Sp. z o.o.

- Seat of the Company: ul. Puławska 40a, 05-500 Piaseczno,
- Basic object of business: Agents specialised in the sale of other particular products (Polish Classification of Economic Activities of 2007 - 4618Z),

- Company's legal basis: The Company was established on 19 March 1998 (Notarised deed No. A 2699/98). The registration authority is the District Court for the Capital City of Warsaw in Warsaw, 13th
   Commercial Division of the National Court Register, KRS 0000010796. Incorporation date: 25 May 2001,
- The Company's share capital is PLN 2,550,000. In Euro-Phone Sp. z o.o., Tell S.A, holds 100% of shares.

#### PTI Sp. z o.o.

- Seat of the Company: ul. Glogera 5, 31-222 Kraków,
- Basic objects of business: (Polish Classification of Economic Activities of 2007) 4618Z Agents specialised in the sale of other particular products,
- Company's legal basis: The Company was established on 12 July 2007 (Notarised deed No. A 5675/2007. The registration authority is the District Court for Krakow Śródmieście in Krakow, 11th Commercial Division of the National Court Register, KRS 0000286046. Incorporation date: 13 August 2007.
- The Company's share capital is PLN 1.900.000. In PTI Sp. z o.o., Tell S.A, holds 100% shares.

#### Toys4Boys Pl. Sp. z o.o.

- Seat of the Company: ul. Nowy Świat 11B, 80-299 Gdańsk,
- Basic object of business: Retail sale via mail order houses or via Internet (Polish Classification of Economic Activities of 2007 – 4791Z),
- Company's legal basis: The Company was established on 16 February 2007 (Notarised deed No. 5029/2007). Registration authority: District Court for Gdańsk-Północ in Gdansk, 7th Commercial Division of the National Court Register, KRS 0000276286. Incorporation date: 12 March 2007,
- The share capital of the Company is PLN 142,900. In Toys4Boys. Pl Sp. z o.o. Tell S.A. holds 30% of shares.

#### Connex Sp. z o.o.

- Seat of the Company: ul. Forteczna 19A, 61-362 Poznań,
- Basic object of business: Other wholesale Polish Classification of Economic Activities of 2007: 5190Z
- Company's legal basis: The Company was established on 06 July 2000 (Notarised deed No. A 4298/2000. Registration authority: District Court for Poznań Nowe Miasto i Wilda in Poznań, 8th
   Commercial Division of the National Court Register, KRS 0000024020,
- The Company's share capital is PLN 200000. In Connex Sp. z o.o., Tell S.A, holds 100% of shares.

#### 3 FINANCIAL POSITION OF THE GROUP

3.1 Information about basic products, goods or services, with a breakdown into volumes and value as well as the shares of particular products, goods and services (if they are material) or their groups in total sale of the Group, changes in this respect during the year.

All Group companies operate on the mobile phone service distribution market. In 2011, the Group operated on the basis of agency contracts with 3 biggest mobile phone operators. Business models of all Group companies are very similar.

#### 3.1.1 Postpaid activations

There are two basic types of services on the mobile phone market: postpaid and prepaid. The activation of the postpaid type (the service is paid in arrears) is characterised by a long-term contract signed by the client with the operator (usually for 2 years) and a necessity to pay a monthly subscription fee. As part of postpaid services, the

ever growing share is taken by data transmission services, allowing a mobile Internet access based on a separate SIM card installed in laptops. For the client acquisition in the postpaid system and for the extension of the client's past contract, the Group companies receive a commission from mobile phone operators. The commission is the most important source of margin for Group companies.

#### 3.1.2 Wide-band Internet access services

For the acquisition of clients and for clients extending their previous contracts with the operator, the Group companies receive a commission in accordance with the same rules as in case of postpaid activations.

#### 3.1.3 Prepaid activations

The prepaid activation (service paid up front) does not require the client to conclude a contract with the operator and pay a monthly subscription fee. The remuneration for including a client in the given operator's network is a trade margin realised on the sale of the so-called starting sets (SIM card plus a phone number) and the so-called phone sets.

#### 3.1.4 Prepaid account refilling

Another source of revenue for the Group are the calling cards (scratchcards or electronic refilling), which allow the client to top up his prepaid account with a definite amount to be then used to make calls, send text messages and use other services. The remuneration for the sale to the client of such time is based on a trade margin. At present, the Group companies operate almost exclusively the electronic refill services.

#### 3.1.5 Sale of mobile phone accessories

The sale of mobile phone accessories is a source of the Group's revenues that is independent from the mobile phone operators.

#### 3.1.6 Sale of postpaid mobile phones

Mobile phones offered jointly with the postpaid activation are not a source of margin for the Group companies (their sale is margin neutral). They are sold to clients at promotional prices, much lower than the market pries, and the difference between the market price and the price for the client is covered by the operators (each operator does it differently). This phenomenon is a form of subsidising the mobile phones by operators in order to lower the network entry barrier for the client. The subvention is a form of the operator's investment in the client and is repaid to the operator by the client on the basis of invoices for services over the subscription period.

The tables below present the sale as broken down into ranges offered by Group companies and sale volumes in the main revenue lines.

Revenue from the sale of products and goods (in kPLN)	2011	2010	Change 2011/2010
Revenue from the sale of telecommunication services	128,621	130,825	98.32%
Sets and pre-paid refillments	28,028	30,580	91.65%
Postpaid contract phones	119,359	133,937	89.12%
Other revenue	11,659	12,029	96.92%
Total	287,668	307,371	93.59%

Service sale volume	2011	2010	Change 2011/2010
Postpaid activations	653,187	720,403	90.67%

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Prepaid activations	161,020	190,130	84.69%
Total	814,207	910,533	89.42%

3.2 Information on markets, with a breakdown into domestic and foreign markets, information about sources of materials for production, goods and services, with an indication of dependence on one or more supplier or client, and in case the share of one supplier or client reaches at least 10 % of total sale revenue - name of supplier or client, his share in sale or supply as well as formal links with the issuer.

#### 3.2.1 Situation on the mobile phone market

The basic market for the business of Tell S.A. is the mobile phone market and, owing to the cooperation with TP SA, on an ever growing basis, the market of wide band Internet access and paid television. In 2011, the Company revenues based, similarly as in previous years, on the transaction model. i.e. the remuneration received from the Operator for the new client acquisition or for the extension of the old client's contract for telecommunications services. A supplementary source of income of the Company are bonuses related to the after-sale service and maintenance of sale standards.

When it comes to new client acquisition, particular attention must be paid to the fact that these are not only clients who have not had a mobile phone so far but also those migrating from the pre-paid to the post-paid segment as well as clients migrating between mobile phone operators in the post-paid service segment. Therefore, what must be taken into consideration is the fact that the most frequently published data concerning the SIM card market saturation reflect only partially the Company's revenue potential,

The number of mobile phone users in Poland rose in 2011 by 7%, to the level of 50.7 million. This means that the market saturation ratio amounted to 132.7%, as compared to 124.3% at the end of 2010. At the same time, the share of three leading mobile phone operators shrank from 87.8% at the end of 2010 to 84.3% at the end of 2011. The beneficiaries of this phenomenon are operators: PLAY and MVNO.

As regards the market of mobile phone operators' service distribution, the three key rules of distributors were not changed:

- a) exclusivity regarding the offer of one single operator in one single store;
- b) exclusive competence of operators as regards the number and location of shops offering their services;
- c) standardisation of the offer, visualisation and sale standards within the entire sale network (there are slight variances in this regard).

In view of these circumstances, the competition between various distributors of services of the same operator is limited and concerns such areas as acquisition of new shop locations (this factor lost its significance in view of the market maturity), quality of sale force and operating efficiency of logistic and settlement processes. The competition between distributors of services of particular operators is, in turn, a reflection of the strategy and marketing policy of the operators themselves.

#### 3.2.2 Group's sale network.

#### TELL S.A.

As at 31/12/2011, the sale was conducted in a network of 209 sale outlets (channel dedicated to individual clients) and 64 Business Client Consultants (channel dedicated to business clients). The average number of sale outlets in 2011 was 221, which was a fall by 5.2% when compared to 2010, however the

number of Business Client Consultants in 2011 was 68.7, which was a fall by 4.4% when compared to the average number in 2010. Considering the scale of the PTK Centertel network downsizing, the Company estimates that its share in the operator's sale network at the end of 2011 was approx. 20% of all stores and approx. 12% of all business client consultants. Consequently, the Company maintained its position of PTK Centertel's biggest agent.

#### EURO-PHONE Sp. z o.o.

As at 31/12/2011, the sale was conducted in a network of 105 sale outlets (channel dedicated to individual clients) and 85 Business Client Consultants (channel dedicated to business clients). The average number of sale outlets in 2011 was 106, which was a fall by 3.63% when compared to 2010, however the number of Business Client Consultants in 2011 was 92, which was a fall by 17.85% when compared to 2010.

#### PTI Sp. z o.o.

As at 31/12/2011, the sale was conducted in a network of 94 sale outlets (channel dedicated to individual clients) and 23 Plus Business Advisors (channel dedicated to business clients). The average number of sale outlets in 2011 was 96, which was a rise by 30 % when compared to 2010, however the number of Plus Business Advisors in 2011 was 23, which was a fall by 4% when compared to 2010.

#### 3.2.3 Dependence on suppliers

The Group's largest contractor is still PTK Centertel Sp. z o.o. with registered office in Warsaw. Assuming revenue from the sale of telecommunications services as the basis, this operator's share in Group's revenue amounted to 58%. In 2010, the share was at the level of 60%. The fall was caused by a growth of revenues from sale in subsidiaries. None of the Group companies has any capital or personal links with PTK Centertel Sp. z o.o. or any other mobile phone operators.

3.3 Discussion of basic economic and financial data disclosed in the financial statements, in particular a description of non-typical factors and events that may have a significant influence on the Group's activities and its profits or losses of the financial year.

#### 3.3.1 Discussion of the main income statement items

The Group's revenues amounted to kPLN 287.668, which constitutes a decrease by 6% when compared to 2010, whereby the commission revenue - the Group's main revenue line - fell by 1.7%.

The Group's operating profit reached kPLN 12.636, which constituted a rise by 2% when compared to 2010.

The balance of the Group's financial income and costs was negative, similarly as in 2010, whereby its negative impact on the Group's results was higher in 2010 (kPLN -718 in 2011 when compared to kPLN -2.105 in 2010).

The Group's gross profit reached kPLN 11.917, which constituted a rise by approx. 23% when compared to 2010. The Group's net profit was kPLN 9.426 and was higher by 32% than in 2010.

Both the operating profit achieved in 2011 and the net profit are the highest achieved by the Group in its history.

#### Consolidated income statement in kPLN

	2011	2010	Change 2011/2010			
Net revenues from sale	287,668	307,371	94%			
Net revenues from the sale of products	173,645	179,901	97%			

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Net revenues from the sale of goods	114,023	127,469	89%
Sale costs	221,523	234,451	94%
Costs of products sold	109,857	108,639	101%
Value of goods sold	111,666	125,812	89%
Gross profit on sale	66,145	72,919	91%
Sale costs	41,289	45,883	90%
Administration costs	11,721	12,437	94%
Profit on sale	13,135	14,599	90%
Other operating income	1,055	766	138%
Other operating expense	1,554	3,028	51%
Profit on operating activities	12,636	12,336	102%
Financial income	238	223	107%
Financial costs	956	2,328	41%
Gross profit	11,917	9,684	123%
Income Tax	2,492	2,566	97%
Net profit	9,426	7,117	132%

EBITDA	14,724	14,835	99%
Amortisation and depreciation	2,088	2,498	84%
EBITDA rate	5.1%	4.8%	106%
Gross profit on sales	23.0%	23.7%	97%
Profit on sales	4.6%	4.7%	96%
Return on operating activities	4.4%	4.0%	109%
Gross profit	4.1%	3.2%	131%
Net profit	3.3%	2.3%	142%

#### 3.3.2 Discussion of the main items of the consolidated balance sheet

In 2011, the balance sheet total went slightly down by 2.30% when compared to the previous year.

The fixed assets constitute 46.15% of total assets. In subsequent years, their value grew slightly. Of particular notice is the item – investments in related parties – the growth in this item is related to the purchase by Tell S.A of 30% of shares in Toys4BoysPl.

The structure of assets is stable.

The current assets constitute 53.85% of total assets. Their value went down by 4.47% when compared to the previous year. A significant item is the item "Short-term receivables: which constitute 36.54% of the balance sheet total. Its value decreased by 14% when compared to the previous year.

The highest growth is related to cash, whose value went up by 188.94% when compared to the previous year. The share of cash in assets is 8.27%.

The equity constitutes 41.27% of total equity & liabilities, a growth by 7.91% when compared to the previous year. Liabilities constitute 58.73% of total equity & liabilities, and their value fell by 8.38% when compared to the previous year.

The Group's loan liabilities amount to kPLN 5.695, whereby kPLN 1.417 is the outstanding part of an investment loan sanctioned to Euro-Phone Sp. z o.o. by Bank DnB NORD Polska S.A., and kPLN 4.279 is an outstanding part of investment loans granted to Tell S.A. by Alior Bank S.A.

#### Consolidated balance sheet in kPLN

	201 as a 31/12/2	ıt	2010 as at 31/12/2		Dynamics 2011/2010
	value	structure %	value	structure %	
Assets					
Fixed assets	66,788	46.15%	66,541	44.92%	100.37%
Intangible fixed assets	484	0.33%	632	0.43%	76.61%
Goodwill	57,581	39.78%	57,481	38.80%	100.17%
Tangible Fixed Assets	5,059	3.50%	5,908	3.99%	85.63%
Investments in related parties	1,287	0.89%	-	0.00%	100.00%
Long-term receivables	1,184	0.82%	1,258	0.85%	94.09%
Deferred income tax assets	888	0.61%	874	0.59%	101.56%
Long-term prepayments	304	0.21%	387	0.26%	78.55%
Current assets	77,943	53.85%	81,592	55.08%	95.53%
Inventories	12,744	8.81%	15,461	10.44%	82.43%
Trade receivables and other receivables	52,882	36.54%	61,489	41.51%	86.00%
Accruals	321	0.22%	274	0.19%	117.11%
Financial assets	22	0.02%	224	0.15%	9.84%
Cash and Cash Equivalents	11,975	8.27%	4,145	2.80%	288.94%
Total assets	144,731	100.00%	148,133	100.00%	97.70%
Equity & Liabilities					
Shareholder's equity	59,732	41.27%	55,354	37.37%	107.91%
Share capital	1,262	0.87%	1,262	0.85%	100.00%
Supplementary capital	36,999	25.56%	36,396	24.57%	101.66%
Reserve capital	9,902	6.84%	9,902	6.68%	100.00%
Retained profit (loss)	2,144	1.48%	677	0.46%	316.49%
Net profit	9,426	6.51%	7,117	4.80%	132.44%
Liabilities and provisions for liabilities	84,999	58.73%	92,778	62.63%	91.62%
Deferred income tax liabilities	5,837	4.03%	4,251	2.87%	137.32%
Provision for retirement benefits and similar benefits	41	0.03%	39	0.03%	106.39%
Other provisions	1,172	0.81%	1,126	0.76%	104.09%
Long-term liabilities	3,840	2.65%	6,051	4.08%	63.46%
Short-term liabilities	74,109	51.20%	81,313	54.89%	91.14%
Total equity & liabilities	144,731	100.00%	148,133	100.00%	97.70%

#### 3.3.3 Discussion of the cash flow statement

Cash flows of the Group – are characterised by a positive flow from operating activities and a negative flow from the investing activities and financial activities.

As regards the cash flow statement, noteworthy is the balance of flows from operating activities, that reached the level of kPLN 18,237 in 2011 and is higher by kPLN 1.999 than in 2010. The analysis of the flows from operating activities indicates that the Group noted a fall in inventories of goods by kPLN 2,717 and a fall in receivables by kPLN 8,681. The level of liabilities decreased by kPLN 6,970.

In flows from investing activities, there was a repayment of loans in an amount of kPLN 2.415. And the amount of loans granted amounted to kPLN 2.236. The Group companies spent kPLN 1.845 to purchase tangible and intangible assets.

In the flows from financing activities, the significant items are the dividend paid by Tell S.A. in an amount of kPLN 5.048 and repayment of loans in an amount of kPLN 2.066.

#### Consolidated cash flow statement in kPLN

	2011	2010
A. Cash flow from operating activity		
I. Gross profit (loss)	11,917	9,684
II. Total adjustments	6,320	6,555
Depreciation and amortisation, including:	2,088	2,498
2. Exchange differences	7	
3. Interest	661	764
4. Loss on investment activities	350	49
5. Change in provisions	48	261
6. Change in inventories	2,717	4,046
7. Change in receivables	8,681	-1,839
8. Change in short-term liabilities	-6,970	152
9. Change in prepayments and accruals	136	244
10. Paid income tax	-1,397	-729
11. Other adjustments	-1	1,108
III. Net cash flows provided by operating activities	18,237	16,238
B. Cash flow from investing activities		
I. Inflows	2,786	1,023
Disposal of intangible and tangible fixed assets	304	547
2. Interest income	68	39
3. Repayment of loans	2,415	437
II. Outflows	-5,367	-10,757
Acquisition of intangible and tangible fixed assets	-1,845	-9,385
2. Financial assets in subsidiaries	-1,287	-1,000
3. Settlement of loss of control		-339
4. Loans granted	-2,236	-33
III. Net cash flows provided / (used) by investing activities	-2,581	-9,734
C. Cash flow from financial activity		
I. Inflows		405
1. Loans		405
II. Outflows	-7,825	-8,945
Dividends to shareholders of Tell S.A.	-5,048	-6,310
2. Repayment of loans	-2,066	-1,833
3. Interest	-705	-802
4. Exchange differences	-7	

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III. Net cash flows provided / (used) by financing activities	-7,825	-8,540
D. Total net cash flows	7,830	-2,036
E. Balance sheet change in cash, including	7,830	-2,036
F. Cash at the period beginning	4,145	6,181
G. Cash at period end	11,975	4,145

#### 3.4 Ratio analysis

For the correct interpretation of ratios characterising the efficiency of management of the Group's current assets and the profitability ratios based on revenues, it is necessary to explain the way of reflecting in the Group companies' books the mechanisms by which mobile phone operators subsidise the postpaid activation phones. This is even more important in the presentation of 2010 results, because due to the increase of the scale of operations of subsidiary PTI Sp. z o.o. cooperating with Polkomtel S.A. (PLUS), there were significant changes as regards these ratios. The changes are not so much a result of real changes in relations in economic values significant for the Group results, but from of a different way of settling the postpaid phone subsidies than in case of remaining operators. Irrespective, however, of a different way of mobile phone sale settlement by particular operators, the result on such operations is neutral for Group companies' results.

ORANGE network operator - PTK Centertel Sp. z o.o.

Tell S.A. acquires phones from the Operator at market prices. After the purchase, the Company incurs a liability in an amount equal to the market price of the phone. At the same time, the Company recognised in its assets an inventory stock valued at the phones' market prices. The Company sells such phones in two variants:

- a sale of the phone directly to the client in a sale outlet

In this case, the sale is made at the promotional price (allowing for a subsidy at the level agreed with the Operator). Thus, the Company makes a temporary loss on this particular transaction. However, immediately after the promotional sale, in accordance with the procedures agreed with the Operator in the contract, the Operator issues corrective invoices decreasing the original phone purchase price for the Company to the promotional price (allowing for the subsidy level). Thus,

in effect, the transaction has a neutral effect on the Company's financial result,

- sale of the phone to a sub-agent, who then sells it to a client in a sale outlet

In this case, the sale is made at the original Operator's purchase price and then the process is analogous as above, whereby it is the Company that issues a corrective invoice to the sub-agent, adjusting the original selling price.

T-Mobile network operator - Polska Telefonia Cyfrowa Sp. z o.o.

Until the end of June 2011, the revenue and costs related to the sale of mobile phones were registered in promotional prices. Since 1 July 2011, in relation with the amended contract with the operator, the Company has maintained a system identical to the system of settlements between Tell S.A. and PTK Centertel.

PLUS network operator – Polkomtel S.A.

PTI Sp. z o.o. acquires phones from the Operator at market prices. After the purchase, the company incurs a liability in an amount equal to the market price of the phone. At the same time, the company recognised in its assets an inventory stock valued at the phones' market prices. The Company sells such phones in two variants:

#### - a sale of the phone directly to the client in a sale outlet

In this case, the sale is made at the promotional price (allowing for a subsidy at the level agreed with the Operator). Thus, the Company makes a loss on this particular transaction. However, immediately after the promotional sale, as agreed with the Operator in the contract, the Operator grants the company a commission in an amount equal to the value of loss incurred at the given transaction. In effect, the transaction has a neutral effect on the Company's financial result, however, it shows a much higher revenue and costs from a similar transaction than other Group companies.

- sale of the phone to a sub-agent, who then sells it to a client in a sale outlet

In this case the sale is made at the original price of purchase from the Operator, but then the process is similar as the one described above, whereby it is the company that sets off the sub-agent's loss on the mobile phone sale transaction to a client by paying an appropriate commission (received earlier from the Operator).

In consequence of such recognition, the phone sale results in relatively high revenue from the sale and high costs of sale when compared to other Group companies.

If all Group companies settled the value of subsidised phones in the same way as Tell S.A, the Group's revenue would amount to in 2011 and 2010, respectively, kPLN 229,673 and kPLN 241,057. The costs of sale in 2011 and 2010 would be, respectively, kPLN 163,528 and kPLN 168,137.

There is no possibility at present to simulate the values of the Group's revenues and costs with the application of the settlement model in force between PTI Sp. z o.o. and Polkomtel SA because until June 2011 Euro-Phone registered the revenues and costs of mobile phone sales only in promotional prizes (no data about their market values). The change of the settlement system between Euro-Phone and PTC that took place in July 2011 will allow, with time, to prepare a presentation of simulated revenues of the Group both in accordance with the model applied by Tell SA and Euro-Phone Sp. z o.o. as well as the model applied by PTI Sp. z o.o.

In the table below, we draw attention to the inventory and receivable turnover ratios, where there were changes resulting from the above-described settlement mechanisms.

No.	Name of ratio	Formula	Measure	2011	2010
1	Efficiency ratio				
1.1	Cost level ratio	tax deductible cost	_	0.95	0.95
		sale revenue			
1.2	Asset turnover ratio	sale revenue	_	1.99	2.07
		total assets			
1.3	Fixed asset turnover ratio	sale revenue	=	4.31	4.62
		fixed assets		1.01	
1.4	Current asset turnover ratio	sale revenue	_	3.69	3.77
		current assets		0.00	0.77
1.5	Inventory turnover ratio	sale revenue	_	22.57	19.88
		inventories		22.07	10.00
1.6	Inventory cycle indicator	inventories x number of days in the period		16.17	18.36
	inventory dyold indicated	sale revenue	- davs	10.17	10.30
1.7	Receivables turnover ratio	sale revenue	uays	5.44	5.00
1./	Vecessanies milloses tamo	Sale revenue	_		I

		trade receivables			
1.8	Receivables cycle indicator	receivables x number of days in the period		67.10	73.02
		sale revenue	days	07.10	70.02
2	Effectiveness ratios				
2.1	ROS	operating profit x 100	%	4.14%	3.15%
		sale revenue	,,	1.1170	0.1070
2.2	NPM	net profit x 100	%	3.28%	2.32%
		sale revenue	,,	0.2070	2.0270
2.3	Rate of return	net profit x 100	%	6.51%	4.80%
		total assets at period end	,,,	0.0.70	
2.4	ROE	net profit x 100	%	13.68%	12 95%
		average equity	70	10.0070	12.0070
3	Financial liquidity ratios				
3.1	Liquidity I	total current assets		1.05	1.00
		current liabilities		1.05	1.00
3.2	Liquidity II	current assets - inventories-prepayments&accurals		0.87	0.80
		current liabilities		0.07	0.00
3.3	Liquidity III	cash		0.16	0.05
		current liabilities		0.10	0.03
4	Capital structure,ratios				
4.1	Debt ratio	total debt			4.00
		equity		1.42	1.68
4.2	Equity to debt ratio	equity			
	1. 7	total debt		0.70	0.60
4.3	Asset financing structure ratio	equity			0.07
	equity	total capital		0.41	0.37
4.4.	Asset financing structure ratio	bank loans		0.04	0.05
	bank loan	total capital		0.04	0.05
4.5.	Asset financing structure ratio	liabilities to suppliers		0.47	0.50
	liabilities	total capital		0.47	0.50

<sup>3.5</sup> Factors and non-typical events influencing the result of the financial year, specifying the degree of influence of such factors or non-typical events on the result achieved by the Tell S.A. Group.

During the financial year there were no non-typical events that might have any influence on the results achieved by the Group.

3.6 Description of risk and threat factors, with a specification to what extent the Tell Group is exposed to them.

#### Main risk factors are:

Risk related to the macroeconomic situation of Poland

Dependence on mobile phone operators of particular Group companies

Change of sale strategy by mobile phone operators

Growth in importance of other service sale channels among mobile phone operators (call centres, Internet)

Possibilities to terminate agency contracts by operators

Loss of competitive position for operators in the context of results of particular Group companies

3.7 Indication of court, arbitration or public administration proceedings.

Both the Company and the subsidiaries are parties to legal proceedings in courts of law, however none of such proceedings concerns liabilities or receivables whose value constitutes at least 10 % of the equity of the issuer. Similarly, the total value of, respectively, liabilities and receivables litigated in court does not constitute at least 10 % of the equity of the issuer.

There are no proceedings with the participation of the Company or its subsidiaries before any arbitration court.

#### 4 EXPLANATORY NOTES

4.1 Information on contracts significant for the business of the Tell Group companies, including contracts between shareholders known to the issuer, insurance contracts and cooperation contracts

#### 4.1.1 Agency Contract of 01/06/2011

The key contract for Tell S.A. is the Agency Contract of 01 February 2011 (superseding previous contracts) on the basis of which Tell S.A. provides mobile phone system agency services for PTK Centertel Sp. z o.o. Additionally, the Company and PTK Centertel have concluded the Business Client Consultant Agency Contract.

#### 4.1.2 Agency Contract of 01 April 2001

The key contract for Euro-Phone Sp. z o.o. is the Agency Contract of 01/04/2001 on the basis of which Euro-Phone Sp. z o.o. provides mobile phone system agency services for PTC Sp. z o.o. Additionally, the Company and PTC Sp. z o.o. concluded the Franchise Contract and Distribution Contract of 01/07/2001.

#### 4.1.3 Network Partner Cooperation Contract (Partnership Contract) of 30/06/2010.

The key contract for PTI Sp. z o.o. is the Agency Contract of 30/06/2010 (superseding previous contracts) on the basis of which PTI Sp. z o.o. provides mobile phone system agency services for Polkomtel S.A. Additionally, the Company and Polkomtel have concluded the G300 Partner Cooperation Contract and Goods Distribution Contract.

4.2 Information about main domestic and foreign investment directions (securities, financial instruments, intangible assets and real estates), including equity investments made outside the group of related entities as well as description of their financing.

The Company and its subsidiaries have not been parties to any currency contracts (options, futures, forward), and did not hedge against currency risk in any manner.

#### 4.3 Information on loans and credit contracts, loan maturities, sureties and guaranties granted.

LONG-TERM LOAN LIABILITIES					
Name of company	Seat	Loan amount per contract	Loan amount outstan ding as at 31/12/2011	Interest terms	Repayment date
ALIOR BANK S.A.	Warszawa	6,000	3,000	WIBOR 1M +bank margin	30/05/2014

#### Loan security:

- power of attorney to debit the borrower's accounts,
- · registered pledge on shares in PTI Sp. z o.o.
- power of attorney to debit accounts of PTI Sp. z o.o.
- registered pledge on inventories
- assignment of rights under insurance policy concerning the inventories for a sum not lower than 120% of the credit exposure.

LONG-TERM LOAN LIABILITIES					
Name of company	Seat	Loan amount per contract	Loan amount outstan ding as at 31/12/2011	Interest terms	Repayment date
ALIOR BANK S.A.	Warszawa	2,000	1,277	WIBOR 1M +bank margin	30/05/2014

#### Loan security:

- power of attorney to debit the borrower's accounts,
- power of attorney to debit accounts of PTI Sp. z o.o.
- registered pledge on shares in PTI Sp. z o.o.
- registered pledge on inventories of PTI Sp. z o.o.
- assignment of rights under the insurance policy concerning inventories.

LONG-TERM LOAN LIABILITIES E					
Name of company	Seat	Loan amount per contract	Loan amount outs tanding as at 31/12/2011	Interest terms	Repayment date
BANK DnB NORD POLSKA S.A.	Warszawa	5,000	1,417	WIBOR 1M +bank margin	30/09/2013

Security for the loan from BANK DnB NORD POLSKA S.A.:

- corporate guarantee from Tell S.A.
- · subordination of receivables of Tell S.A.
- registered pledge on shares in Euro-Phone Sp. z o.o.

SHORT-TERM LOAN LIABILITIES					
Name of company	Seat	Loan amount per contract	Loan amount outstan ding as at 31/12/2011	Interest terms	Repayment date
BANK DnB NORD POLSKA S.A.	Warszawa	5,000	0	WIBOR 1M +bank margin	30/05/2012
ALIOR BANK S.A.	Warszawa	2,000	3	WIBOR 1M + bank margin	04/04/2012

#### Loan security:

#### BANK DnB NORD POLSKA S.A.:

- power of attorney to debit the borrower's accounts,
- registered pledge on the borrower's inventories with a book value not lower than 180% of the debt limit,
- · assignment of rights under insurance policy.

#### Alior Bank S.A.:

- power of attorney to debit the borrower's accounts,
- registered pledge on shares in PTI Sp. z o.o.,
- power of attorney to debit accounts of PTI Sp. z o.o.
- registered pledge on inventories of PTI Sp. z o.o.

SHORT-TERM LOAN LIABILITIE					
Name of company	Seat	Loan amount per contract	Loan amount outstan ding as at 31/12/2011	Interest terms	Repayment date
ALIOR BANK S.A.	Warszawa	2,000	0	WIBOR 1M +bank margin	19/12/2012

#### Loan security:

- · power of attorney to debit the borrower's accounts,
- registered pledge on movable property for the amount of kPLN 18.413
- assignment of receivables from the movable property insurance policy for a sum of kPLN 1,500 minimum
- civil law guarantee by Tell S.A.
- power of attorney to the current bank account and other bank accounts of Tell S.A.

#### **BANK GUARANTEES**

The Group takes advantage of guarantee lines as:

- performance guarantees
- commercial premises lease payment guarantees

The bank guarantee issuers are Bank DnB NORD Polska S.A. up to kPLN 2,800 and Alior Bank Polska SA up to kPLN 1,500. The beneficiaries are commercial networks such as Tesco, Carrefour, Real, Kaufland and other, where the Group companies lease commercial premises in commercial centres. The beneficiary of the guarantee issued by Alior Bank S.A. is Polkomtel S.A.

4.4 Information on loans granted, including maturity dates, as well as sureties and guarantees, in particular loans, guarantees and sureties granted to related parties.

#### 4.4.1 Loans granted

As at 31/12/2011, the value of loans granted amounted to kPLN 9.782. Of this, respectively, to PTI Sp. z o.o.kPLN -4,000 and to Euro-Phone Sp z o.o. kPLN -5,782. The loans mature on 30 June 2012. The loans are granted at variable interest rates calculated as the sum of the following components: interest rate determined as above plus a margin of 2% to 4%.

The interest rate changes with each first day of a calendar month of the contract validity pro rata to the reference rate calculated and rounded up/down to the second digit on the basis of the arithmetical average of 1M WIBOR for deposits over the last 10 working days of the previous calendar month.

#### 4.4.2 Securities granted

		Value as at in kPLN		
Entity/Bank	Type of liability	31/12/2011	Security	
PTC Sp. z o.o.	merchant's loan	6,300	guarantee for Euro-Phone Sp. z o.o	
Bank DnD Nord Polska S.A.	guarantee line facility	3,000	guarantee for Euro-Phone Sp. z o.o.	
Bank DnD Nord Polska S.A.	loan	3,750	guarantee for Euro-Phone Sp. z o.o.	
Alior Bank S.A.	loan	3,000	guarantee for PTI Sp. z o.o.	

### 4.5 Description of mail capital investment or deposits made within the Tell Group during the financial year

The surplus of cash of the Tell Group was invested in 2011 exclusively in safe financial instruments, i.e. short-term bank deposits.

#### 4.6 Description of the use of issue proceeds by the Issuer

In 2011, the Group companies did not issue any shares.

4.7 Explanation of differences between the financial results disclosed in the annual statement and result forecasts published earlier for the given year.

No forecasts were published.

4.8 Assessment of financial resources management and its grounds, in particular the ability to discharge liabilities incurred, determination of possible threats and measures undertaken or to planned by the issuer to counteract such threats.

In 2011, the Tell Group conducted a rational financial management. Particular Group companies timely discharged their liabilities. The Group conducted a restrictive credit policy towards its clients and monitored the receivables very closely.

The Company and its subsidiaries have not been parties to any currency contracts (options, futures, forward), and did not hedge against currency risk in any manner.

4.9 Description of the possibilities of investment plans, including equity investments, when compared to the funds held, taking into account possible changes in the financing structure.

The investment intentions will be pursued with the utilisation of funds from the current activities and, possibly, bank loans. When such instruments prove insufficient, a new share issue will be considered.

4.10 Characteristics of external and internal factors significant for the development of the issuer's business and description of the issuer's activity development perspective at least until the end of the financial year following the financial year for which the financial statements were made, including elements of the issuer;s market strategy.

The Group's strategy assumes the maximisation of the size and effectiveness of the sale network by investment in opening new sale outlets and the take-over of existing outlets from other entities. The objective of the above strategy is to achieve competitive advantage for the Group with regard to other entities operating on the mobile phone distribution market by maximisation of EBITDA and diversification of activities among all important mobile phone operators in Poland. The Group assumes a diversification of revenue owing to investments in other economic entities operating on the market using a similar business model.

The most important factors influencing the Group's financial results in 2012 include:

- a) situation on the mobile phone market, including:
  - the growth of the market saturation,
  - growth in the number of contracts prolonged with clients acquired in previous years,
  - level of client migration between operators,
  - rise in the sale of services of fixed and mobile access to the Internet and data transmission services.
  - · average revenue from a client,
  - an outflow of clients to the PLAY network (at present, the Group does not cooperate with this
    operator and, consequently, cannot achieve any revenue from the acquisition of clients by
    this operator),
- b) sale policy of mobile phone operators, in particular with regard to the tendency to decrease the sale network by approx. 10%;
- c) entrance on the market of possible new operators, including MVNO and cable televisions;
  - 4.11 Most important achievements in research and development.

The Group did not carry out research and development projects in 2011.

4.12 Changes in basic business management principles concerning the issuer and the group.

The issuer did not change the company's and the group's business management principles.

4.13 Changes in the composition of bodies managing or supervising the issuer during the last financial year, principles governing the appointment and recalling of the management bodies as well as their competencies, in particular the right to take a decision on the issue or redemption of shares.

#### **Management Board:**

Rafał Stempniewicz - President of the Management Board
Stanisław Górski - Member of the Management Board
Robert Krasowski - Member of the Management Board

#### **Changes in the Management Board of the Company:**

In the financial year, the composition of the Management Board did not change.

#### **Supervisory Board:**

Paweł Turno - Chairman of the Supervisory Board

Tomasz Grabiak - Member of the Supervisory Board until 29/04/2011

Piotr Karmelita - Member of the Supervisory Board
Mariola Więckowska - Member of the Supervisory Board

Tomasz Buczak - Member of the Supervisory Board until 12/12/2011

Marek Piątkowski - Member of the Supervisory Board from 30/04/2011 to 12/12/2011

Adam Wojacki - Member of the Supervisory Board from 12/12/2011
Łukasz Kręski - Member of the Supervisory Board from 12/12/2011

#### **Changes in the Supervisory Board:**

In the financial year, the composition of the Supervisory Board changed. Mr Tomasz Grabiak resigned from running for the next term of office. Mr Marek Piątkowski was appointed the Supervisory Board member.

The Extraordinary General Meeting of Shareholders recalled Mr Marek Piątkowski from the Supervisory Board on 12 December 2011 and at the same time appointed two new members of the Supervisory Board: Adam Wojacki and Łukasz Kręski. Mr Tomasz Buczak resigned from his function as a Supervisory Board member effective as of 12 December 2011.

Members of the Management Board are appointed by the Supervisory Board for a joint 5-year term of office. Also the recalling of the Members of the Management Board is the competence of the Supervisory Board. The principles of operation of the Management Board are governed by the Code of Commercial Companies, the Articles of Association and the Management Board By-Laws. The Management Board manages the Company and represents it externally. The scope of competence of the Management Board includes all issues related to the management of the Company not reserved by the law or the Articles of Association to the exclusive competence of the Meeting of Shareholders or the Supervisory Board. The power to make declarations on behalf of the Company rests with the President of the Management Board acting autonomously, two Members of the Management Board acting jointly with a commercial proxy.

4.14 Contracts made between the issuer and the managing persons providing for compensation in case of resignation or dismissal from the position without a goof reason or when the recalling or dismissal takes place due to the combination of the issuer by merger.

The Group did not enter into any compensation contracts with the management personnel in case of their resignation or dismissal.

4.15 The value of remuneration, bonuses or benefits, including incentive or bonus schemes based on the issuer's capital aid or due to the members of the management board or supervisory board as well as information on remuneration for functions in the governing bodies of subsidiaries.

During the reporting period the Parent Company did not pay any remuneration, bonuses or benefits under any incentive or bonus schemes. There were no due or potential remunerations, bonuses or benefits on this account.

The Company did not grant any remuneration or benefits for functions performed in the governing bodies of subsidiaries either. The Parent Company's Management Board members received remuneration based on work contracts in their reporting period. The Parent Company's Supervisory Board members received remuneration for their functions performed in the supervisory body. The remuneration of management board and supervisory board members of the Parent Company is presented in kPLN in the table below.

	2011	2010
Members of the Management Board		
Rafał Stempniewicz	621	605
Stanisław Górski	320	351
Robert Krasowski	403	432
	1,344	1,388
Members of the Supervisory Board		
Tomasz Buczak	12	14
Tomasz Grabiak	5	14
Piotr Karmelita	13	14
Łukasz Kręski	1	0
Marek Piątkowski	7	0
Paweł Turno	16	18
Mariola Więckowska	13	14
Adam Wojacki	1	0
	67	76
total	1,411	1,464

4.16 Number and nominal value of shares in the issuer and shares in issuer's related parties that are held by the persons in management and supervisory bodies (separately for each such person) as at 31/12/2011.

Shares in Tell S.A. held by persons in the Management Board:

Rafał Maciej Stempniewicz – President of the Management Board – 287.280 shares of the nominal value of PLN 57.456,00,

Robert Tomasz Krasowski – Member of the Management Board – 15.000 shares of the nominal value of PLN 3.000,00,

Stanisław Jerzy Górski – Member of the Management Board – 2.748 shares of the nominal value of PLN 549.60.

Shares in Tell S.A. held by persons in the Supervisory Board:

Paweł Stanisław Turno – Chairman of the Supervisory Board – 170,625 shares of the nominal value of PI N 34.125.00.

The persons in the management and supervisory bodies of the Company do not have any shares in subsidiaries.

4.17 Shareholders holding, directly or indirectly through subsidiary entities, at least 5% of total votes at the general meeting of shareholders of the issuer, indication of the number of shares held, their percentage of share capital, number of votes resulting and percentage of total votes at the general meeting of shareholders as at 31/12/2011.

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Shareholder	Number of registered shares	Number of bearer shares	Total shares	Number of votes per registered shares	Number of votes per bearer shares	Total votes	% of share capital	% of votes
BBI Capital NFI S.A.	1,429,750		1,429,750	2,859,500	0	2,859,500	22.66%	35.46%
Havo Sp. z o.o.		675,000	675,000		675,000	675,000	10.70%	8.37%
Rafał Stempniewicz	175,000	112,280	287,280	350,000	112,280	462,280	4.55%	5.73%
AVIVA Investors FIO AVIVA Investors SFIO		657,672	657,672		657,672	657,672	10.42%	8.15%
Quercus Parasolowy SFIO		888,235	888,235		888,235	888,235	14.08%	11.01%
	1,604,750	2,333,187	3,937,937	3,209,500	2,333,187	5,542,687	62.41%	68.73%

4.18 Information about contracts known to the issuer (including also contracts concluded after the balance sheet date) in result of which they may be in the future any changes in the proportion of shares held by present shareholders.

The Group companies do not have information about any such contracts.

4.19 Holders of any securities that give special control rights with regard to the issuer, description of such rights.

The Company did not issue any securities granting any special control rights.

4.20 Information about the employee shareholding plan control system.

There are no employee shareholding plans in Group companies.

4.21 Indication of any restrictions concerning the transfer of title to securities of the issuer and restrictions concerning the exercise of the right of vote appertaining to the issuer's shares.

The shares of the Parent Company are not burdened with any statutory restrictions concerning the transfer of shares nor the exercise of the right of vote.

4.22 Information on the Issuer's agreement with an entity authorised to audit financial statements.

Remuneration paid or due to in kPLN	2011	2010
- for the audit of the separate and consolidated financial statements	38	40
- for other attestation services, including the review of the separate and consolidated financial statements	29	41
- for tax advisory services	11	
- for other services		
Total	78	81

On 28 June 2011, the Management Board of Tell S.A. signed an agreement with Grant Thornton Frackowiak Sp. z o.o. s.k. with registered office in Poznań, entered into the list of the Polish Board of Chartered Auditors under number 3654, concerning the audit of the separate and consolidated statements of Tell S.A. prepared in accordance with IFRS standards as at 31 December 2011 and the audit of the mid-year separate and consolidated financial statement of Tell S.A. prepared in accordance with IFRS standards for the period from 1 January to 30 June 2011.

The total value of consideration under the agreement with the auditor due or paid for the audit of the separate and consolidated financial statements for 2011 and for the mid-year audit amounted to PLN 66,900 net.

On 20 November 2010, the Management Board of Tell S.A. signed an agreement with PKF Audyt Sp. z o.o. with registered office in Warsaw, entered into the list of the Polish Board of Chartered Auditors under number 548, concerning the audit of the separate and consolidated statements of Tell S.A. prepared in accordance with IFRS standards as at 31 December 2010.

The total value of consideration under the agreement with the auditor due or paid for the audit of the separate and consolidated financial statements for 2010 amounted to PLN 40,000 net.

On 20 June 2010, the Management Board of Tell S.A. signed an agreement with PKF Audyt Sp. z o.o. with registered office in Warsaw, entered into the list of the Polish Board of Chartered Auditors under number 548, concerning the review of the separate and consolidated statements of Tell S.A. prepared in accordance with IFRS standards as at 30 June 2010.

The total value of consideration under the agreement with the auditor due or paid for the review of the separate and consolidated financial statements for the first half of 2010 amounted to PLN 41.200 net.

Poznań, 15 March 2012.		
Rafał Stempniewicz	Stanisław Górski	Robert Krasowski
President of the Management Board	Member of the Management Board	Member of the Management Board